

Who are Healthwatch?

Slide: 1 Transcript:

For everyone navigating their health and social care journey.

[The screen shows people in different health and social care settings; a GP, online support, someone in a wheelchair, care home and a building with a Healthwatch sign.]

Slide: 2 Transcript:

[The screen zooms into the examples of a GP and patient, elderly people being helped in a care home and someone receiving online support.]

If you're trying to access your GP services, looking for a cozy care home, accessing mental health support, or just needing a little extra help, we're here to make health and social care work better for you.

Slide: 3 Transcript:

[The screen displays the Healthwatch brand logo.]

We are Healthwatch, your health and social care champion.

Slide: 4 Transcript:

[A man in a wheelchair is shown attempting to enter a clinic with steps at the entrance. A ramp appears and better signage is displayed to improve access.]

We want to know about your experiences.

We want to know what matters to you and help shape health and social care services based on your needs.

We're independent, impartial and confidential.

A decorative graphic at the bottom of the page consisting of overlapping pink and green curved lines on a dark blue background.

Slide: 5 Transcript:

[The screen shows people in different health and social care settings again.]

We're here to listen to your community's health and social care concerns.

Slide: 6 Transcript:

[A map of the United Kingdom is shown, with markers indicating that there are Healthwatch all over England.]

With over a 150 local Healthwatch in every part of England, we make sure your voice is heard by those who can make a real difference and bring about meaningful change.

Slide: 7 Transcript:

[The screen shows a person at a Healthwatch stand talking with a member of public.]

So whether you need information to help you get the right care or want to share your experience to help make services better, Healthwatch is here for you.

